

NLC Service Line Warranty Program

The City of Marshalltown is notifying residents of a program provided through the National League of Cities (NLC) Service Line Warranty Program administered by Service Line Warranties of America (SLWA). This program offers a warranty to homeowners that covers repairs or replacements on the outside sewer line that runs from the home to the point of utility responsibility. Property owners are accountable for these repairs, not the utility.

For more information on this program or to enroll, please visit SLWA's web site at www.SLWofA.com



This new voluntary program offered by SLWA will provide warranty protection to help cover the costs of an unexpected repair to sewer lines. The program is aimed to help mitigate some of the risks that homeowners in Marshalltown often face. Customers are often unaware that they are responsible for the sewer service lines that go from the utility connection to their home. If these lines break or leak, repairs can be very expensive. The Service Line Warranty program offers customers an affordable way to avoid the unexpected and often large expenses involved with a sewer line break.

Citizens may choose to purchase voluntary warranty protection that will cover sewer line repairs up to \$4,000, plus an additional allowance of \$4,000 for public street cutting, if necessary. The program is offered at no cost to the City of Marshalltown, and no public funds are used to promote the program.

We at the City urge you to read the Service Line Warranty Program's information carefully and inquire of insurance provider if repairs to sewer line systems are covered in your homeowners insurance policy. If your policy does not cover sewer utility lines, we suggest that you look into this program. The following link has been furnished to aid you in your research and to demonstrate the National League of Cities Service Line Warranty Program and Service Line Warranties of America's ability to ensure competent, quick and safe repairs to your sewer line in the event of a sewer line leak, break, or emergency.

[National League of Cities Service Line Warranty Program
Service Line Warranties of America](#)

